

Would you like to lease a Cowboy bike? We'll get you started!

1. CHOOSE YOUR BIKE ON COWBOY'S WEBSITE

You can compose your bike with the accessories you want [on Cowboy's website](#).

You can see the delivery time of your bike when you compose it on the website. After ordering your bike, you can check the delivery status live on the Order Confirmation page that you'll find in the confirmation email from Cowboy.

2. INTERESTED? GET A QUOTE FOR YOUR FAVOURITE BIKE

Get a quote* via chat on Cowboy's website. You will then receive a PDF with your quote by e-mail.

Send us the quote via offerte@cyclis.be or the My.CyClis tool. Based on the file that you send us, Cyclis will draw up a lease offer. This offer must then be approved by your employer/manager. As soon as the lease offer is approved, we will order your bike from Cowboy.

*Do not forget to add an ART-2 approved lock to the quote.

3. LET'S RIDE!

As soon as your bike is ready, it will be delivered to your home or place of work, depending on your preference.

Note: You cannot have your new bike delivered before your current lease contract has ended.

4. IS YOUR LEASE BIKE IN NEED OF MAINTENANCE?

Cowboy has a B2C service at home. You can request your repair or maintenance via Cowboy's app or via chat on Cowboy's website. Cowboy sends the invoice to Cyclis as long as you have sufficient maintenance budget.

Note: You can also use your maintenance budget to buy additional accessories via the app or chat on Cowboy's website. When ordering, let them know that it concerns your lease bike. Don't have enough budget? It's possible to let them split the invoice.

.CYCLIS



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